

Terms & Conditions – Prestige Wellness Voyages Last updated: [Insert Date]

Prestige Wellness Voyages ("we," "our," or "us") is a brand operated by **BlueBell Services Ltd**, a company registered in Finland. We are committed to protecting your privacy. This Privacy Policy explains how we collect, use, and protect your personal data when you visit our website, contact us, or participate in our wellness travel experiences.

1. Booking & Payment

- A **30% deposit** is required to confirm your booking.
- The **remaining balance is due 30 days prior to the start** of your retreat.
- Bookings made within 30 days of the start date must be paid in full.
- Payments are accepted via secure payment link (Stripe) or bank transfer.

2. Cancellations & Refunds

By You: - More than 45 days before start date: Full refund minus €100 admin fee - 30–45 days before: 50% refund of total cost - Less than 30 days: No refund unless exceptional circumstances

By Us: - If we must cancel due to unforeseen circumstances, you'll receive a full refund or the option to rebook.

3. Changes to Itinerary

We reserve the right to make reasonable changes to the itinerary due to weather, accessibility, safety, or provider availability. Any major changes will be communicated in advance.

4. Accessibility and Care

We strive to ensure all services are accessible as described. However, some external providers may have limitations. We will always do our best to accommodate your access needs and communicate transparently.

Please inform us of any **medical conditions, mobility support, or accessibility needs** during the booking process.

5. Travel Documents & Insurance

- Participants are responsible for valid travel documents (e.g., passport, visa).
- We **strongly recommend travel insurance**, including coverage for medical expenses and trip cancellation.

6. Liability

While we take all reasonable precautions, Prestige Wellness Voyages is not liable for personal injury, property loss, or damages incurred during your trip unless caused by proven negligence.

We are not liable for delays, cancellations, or changes caused by force majeure (e.g., natural disasters, strikes, pandemic-related issues).

7. Conduct

We expect all participants to behave respectfully toward fellow travelers, staff, and local communities. Disruptive or unsafe behavior may result in removal from the retreat without refund.

8. Use of Images

We may take photos or videos during retreats for promotional purposes. If you prefer not to appear in any media, please inform us in writing before the trip.

9. Contact

If you have any questions or concerns about this Privacy Policy, please contact:

BlueBell Services Ltd

(d/b/a Prestige Wellness Voyages)

Email: [insert email address]

Phone: [insert phone number]

Address: [insert mailing address in Finland]

Business ID (Y-tunnus): [insert company number]